

Appendix K
Public Services Information

Appendix K-1
**Police Department
Correspondence**



233 Wilshire Boulevard
Suite 150
Santa Monica, CA 90401
310.451.4488 phone
310.451.5279 fax

www.esassoc.com

April 3, 2018

Chief of Police, Kenneth Semko
SANTA MONICA POLICE DEPARTMENT
333 Olympic Drive
Santa Monica, CA 90401

SUBJECT: Request for Information Regarding Police Protection Services and Facilities for the Providence Saint John's Health Center Phase II Project in the City of Santa Monica

Dear Chief Semko:

In coordination with the City of Santa Monica Planning and Community Development Department, ESA is preparing an Environmental Impact Report (EIR) for the proposed Providence Saint John's Health Center (PSJHC) Phase II Project (Phase II Project) pursuant to the California Environmental Quality Act (CEQA).

The EIR will include an assessment of the Phase II Project's potential impacts on police protection and services and facilities. Since the Project is located within the jurisdiction of the City of Santa Monica Police Department (SMPD), we are requesting information from your agency with regards to police protection services and facilities. In order to maintain the schedule for the EIR, we respectfully request your input by **April 18, 2018**.

The following is a brief description of the Phase II Project and a list of information requested to support the evaluation of police protection services and facilities in the EIR.

Project Description

Project Location and Surrounding Uses. The PSJHC Campus (Project Site) is located in the City of Santa Monica, in the western portion of Los Angeles County. All areas contemplated for new development or redevelopment under the Phase II Project (Phase II Development Sites) are located on the PSJHC Campus, which itself is located within the City's Healthcare Mixed Use District in an area bounded by Arizona Avenue to the north, Broadway to the south, 20th Street to the west, and 23rd Street to the east. The location of the PSJHC Campus and surrounding uses in the area is illustrated in **Figure 1, Project Location and Aerial Photograph**, while the various Phase II Development Sites on the PSJHC Campus are shown in **Figure 2, Phase II Development Sites**. Overall, the Phase II Development Sites have a total land area of approximately 399,500 square feet. The PSJHC Campus is located on both the north and south sides of Santa Monica Boulevard. PSJHC primarily serves Santa Monica and the neighboring communities included in Los Angeles County's Service Planning Area 5. These neighboring communities include Venice, Culver City, Mar Vista, Brentwood, West Los Angeles, West Hollywood, Pacific Palisades, Marina Del Rey, Beverly Hills, Westchester, Ladera Heights, Palms, Cheviot Hills/Rancho Park, and



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Malibu. Over 70 percent of PSJHC patients are located in Los Angeles County's Service Planning Area 5. The area surrounding the PSJHC Campus contains a mixture of commercial (including medical) buildings on 20th Street, Arizona Avenue, Santa Monica Boulevard and Broadway and multifamily residential buildings on Arizona Avenue, 21st Street and 23rd Street. Figure 1 illustrates the existing on-site buildings and development in the immediate vicinity.

Proposed Project. The Phase II being studied in this Draft EIR includes the Phase II Master Plan, the Phase II Development Program consisting of ten (10) Phase II Project buildings with related infrastructure improvements and open space on the North and South Campuses, amendments to the HASP, DA amendments that include modifications to Mullin Plaza and on-site circulation, a vesting tentative subdivision map, a street vacation, a Child Care Implementation Plan for Phase II, and an amended Santa Monica Community Access Plan for Phase II.

Phase II Master Plan. The Phase II Master Plan is a comprehensive plan that will guide the implementation of Phase II Project improvements, integrate the North and South Campuses, improve infrastructure and circulation in and around the PSJHC Campus, create a new network of open space areas and enhancements to the pedestrian realm, and provide a comprehensive parking plan to meet PSJHC peak parking demand. The Phase II Master Plan establishes the basic parameters and vested rights guiding development of the Phase II Project including, without limitation: (a) building placement, (b) vested heights, vested uses, and vested floor areas for all buildings, (c) minimum setbacks for all buildings, (d) minimum stepbacks for all buildings, (e) parking (both subterranean and above-grade), (f) location of uses, (g) vehicular and pedestrian circulation, (h) open space and (i) a Phase II Phasing Plan that includes phasing and timing for filing DRP applications, obtaining building permits for Phase II Project buildings, constructing Phase II Project buildings, and implementing Phase II improvements such as public open space, infrastructure improvements, and community and Project benefits.

Phase II Development Program. The Phase II Master Plan allows for ten (10) Phase II buildings and associated infrastructure and open space improvements (Phase II Development Program). The Phase II Development Program established the building location, vested height, vested floor area, vested uses, minimum stepbacks, and minimum setbacks for each of the ten buildings. The Phase II Development Sites for each of the ten (10) buildings and associated infrastructure and open space improvements in the Phase II Development Program are shown in **Figure 3, Phase II Site Plan**. The allowable development on the Project Site, the proposed development under the Phase II Project, as well as proposed building height limits, are summarized below in **Table 1, Phase II Development Summary**.



**Table 1
 Phase II Development Summary**

PHASE II BUILDINGS				
Building Name	Types of DA Vested Uses in Building	Floor Area/ Units per Use	Max. Building Floor Area	Max. Height
S1 Child & Family Development Center	Child & Family Development Center	25,500 sf	34,500 sf	47 feet (3 floors)
	Day Care	15,000 sf		
	Up to five levels of subterranean parking			
S2 Multifamily Housing	Multifamily Housing	10 units	10 units plus 800 sf commercial	36 feet (3 floors)
	Neighborhood Commercial Uses	800 sf		
	Up to two levels of subterranean parking			
S3 West Ambulatory Care & Research Building	Hospital/Health Care	65,000 sf	123,000 sf	89 feet (5 floors)
	Medical Research Facilities (JWCI)	115,000 sf		
	Restaurant or Neighborhood Commercial Uses or Health Related Services	5,000 sf		
	Up to five levels of subterranean parking			
S4 Education & Conference Center and East Ambulatory Care & Research Building	Education & Conference Center	60,000 sf	199,000 sf	105 feet (6 floors)
	Hospital/Health Care	120,000 sf		
	Health & Wellness Center	35,000 sf		
	Medical Research Facilities	50,000 sf		
	Health-Related Services	10,000 sf		
	Restaurant or Neighborhood Commercial Uses			
Up to five levels of subterranean parking				
S5 Visitor Housing	Visitor Housing	30-34 units	38,000 sf	73 feet (6 floors)
	Up to five levels of subterranean parking			
Saint John's Café	Restaurant or Neighborhood Commercial Uses	900 sf	900 sf	17 feet (1 floor)
2C West Ambulatory & Acute Care Building	Hospital/Health Care	117,500 sf	123,350 sf above-grade (including 9,350 sf of Pedestrian Connections) 6,150 sf below-grade (including 2,650 sf of Pedestrian Connections)	95 feet (5 floors)
	Health-Related Services	5,500 sf		
	Restaurant or Neighborhood Commercial Uses			
	Pedestrian Connections	12,000 sf (9,350 sf above-grade, 2,650 below-grade)		
Up to four levels of subterranean parking				
2D/E East Ambulatory & Acute Care Building	Hospital/Health Care	78,500 sf	65,800 sf above-grade (including 3,300 sf of Pedestrian Connections) 16,400 sf below-grade (including 400 sf of Pedestrian Connections)	75 feet (4 floors)
	Health-Related Services	3,000 sf		
	Restaurant or Neighborhood Commercial Uses			
	Pedestrian Connections	3,700 sf (3,300 sf above-grade, 400 sf below-grade)		
Up to four levels of subterranean parking				
2I	Medical Office	50,000 sf	73,300 sf	60 feet



20 th Street Medical Building	Health-Related Services	4,500 sf		(3 floors)
	Above- Grade Parking (Vehicle and Bicycle) and Vehicle Circulation	18,800 sf		
	Up to four levels of subterranean parking			
Mullin Plaza Café	Restaurant or Neighborhood Commercial Uses	1,500 sf	1,500 sf	17 feet (1 floor)

Source: PSJHC, 2017

Access. The Phase II Master Plan includes circulation improvements on and around the PSJHC Campus that would be implemented over time as part of the Phase II Development Program. The Phase II Master Plan provides for vehicular access to and from the Campus primarily through private driveways accessed from Santa Monica Boulevard; refer to **Figure 4, Proposed Vehicular and Bicycle Circulation.**

Requested Information

For the analysis, please provide the following information regarding the SMPD and issues relating to the provision of police protection services and facilities for the Project and surrounding area, as appropriate:

1. According to the SMPD website, it appears that the Project site is served by SMPD’s Headquarters adjacent to City Hall within the Civic Center District (located approximately 0.30 miles of the Project site). Please confirm. Do any other police stations serve the site (i.e., back-up responders)? **CITY RESPONSE: SMPD operations (with exception of the jail) operate from the Headquarters. SMPD divides the City into four beats and operates these beats with office patrols on a 24-hour basis. Beat map attached.**
2. Please provide information regarding the Police station(s) serving the Project site, including:
 - a. Staffing and equipment for each police facility serving the Project site (e.g., number of patrol cars, sworn officers, civilian staff, sworn officers on duty at any one time). **CITY RESPONSE: The SMPD has approximately 462 staff positions, of which 206 are sworn officers.**
https://www.santamonicapd.org/uploadedFiles/Police/About_Us/Org_Chart_Content/Employee%20Demographics%20Race.pdf
 - b. Population served and service area boundaries. **CITY RESPONSE: The SMPD serves the entire City residential population of Santa Monica as well as daytime population, which includes employees and visitors.**
 - c. Special service teams (i.e., SWAT and K-9) available within the division and police stations. **CITY RESPONSE: Special units within the Division are the Public Service Officer’s (PSO), Crime Impact Team (CIT), Gang Unit, K-9 Unit, and the Pier and**



Harbor Services Unit.

see <https://finance.smgov.net/Media/Default/annual-reports/FYE2018/fye2018-Operating-Budget.pdf>

- d. Most recent average emergency response times for the City as a whole and for the station(s) serving the Project area. **CITY RESPONSE: The project area is not served by a specific station. Response times for SMPD vary depending on the incident type (high priority calls for major crimes such as robbery, assault, etc will have lower response times than calls for incidences such as bicycle theft). For more information, please see https://www.smgov.net/uploadedFiles/Departments/Council/Audit_Comm/February%2028,%202018%20Agenda%20Packet.pdf (see page 100 of the PDF)**
 - e. The applicable reporting district. **CITY RESPONSE: Saint John's is located in Beat 3**
 - f. Most recent annual (not year to date) crime statistics for the City as a whole, the applicable reporting district, and the police station. **CITY RESPONSE: See attached, total 29,432 incidents in 2017 for Beat 3, of which 10,766 calls were cancelled; Note: incidents includes calls made by members of public and those initiated by patrol**
3. Please describe any planned changes to police staffing and operations to serve anticipated future development in the City. Also, describe any planned improvements to the police protection facilities in the service area of the Project site (i.e., expansion, new facilities, additional staffing, etc.), if applicable. **CITY RESPONSE: The SMPD evaluates the need for improvements and additional staff on an ongoing basis as part of the City's biennial budgeting process. During this budget process, the SMPD allocates funds as necessary towards the Capital Improvements Program and department operating. Equipment enhancement programs are considered in the context of the City's budget process, available grants, etc.**
 4. Beyond any planned improvements or changes in operations discussed under Response 3, would Project implementation require the physical expansion of an existing police station(s), a new police station, and/or additional staffing to the police protection facilities servicing the Project site? If yes, please answer a-c below. If not, proceed to Question 5.
 - a. Describe any new or expanded police facilities resulting from Project implementation.
 - b. If any new staff required, how many and what position?
 - c. If any new staff required, could the new staff be accommodated within existing or planned stations(s) without the need for physical expansion of the existing station(s)?
 5. What would the anticipated SMPD response time for crime incidents to the Project site with the Project? What would be the response time goal to the site with the Project? **CITY RESPONSE:**



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The SMPD does not establish response time goals based on project site's location; rather as discussed, response time goals are based on priority of incidences

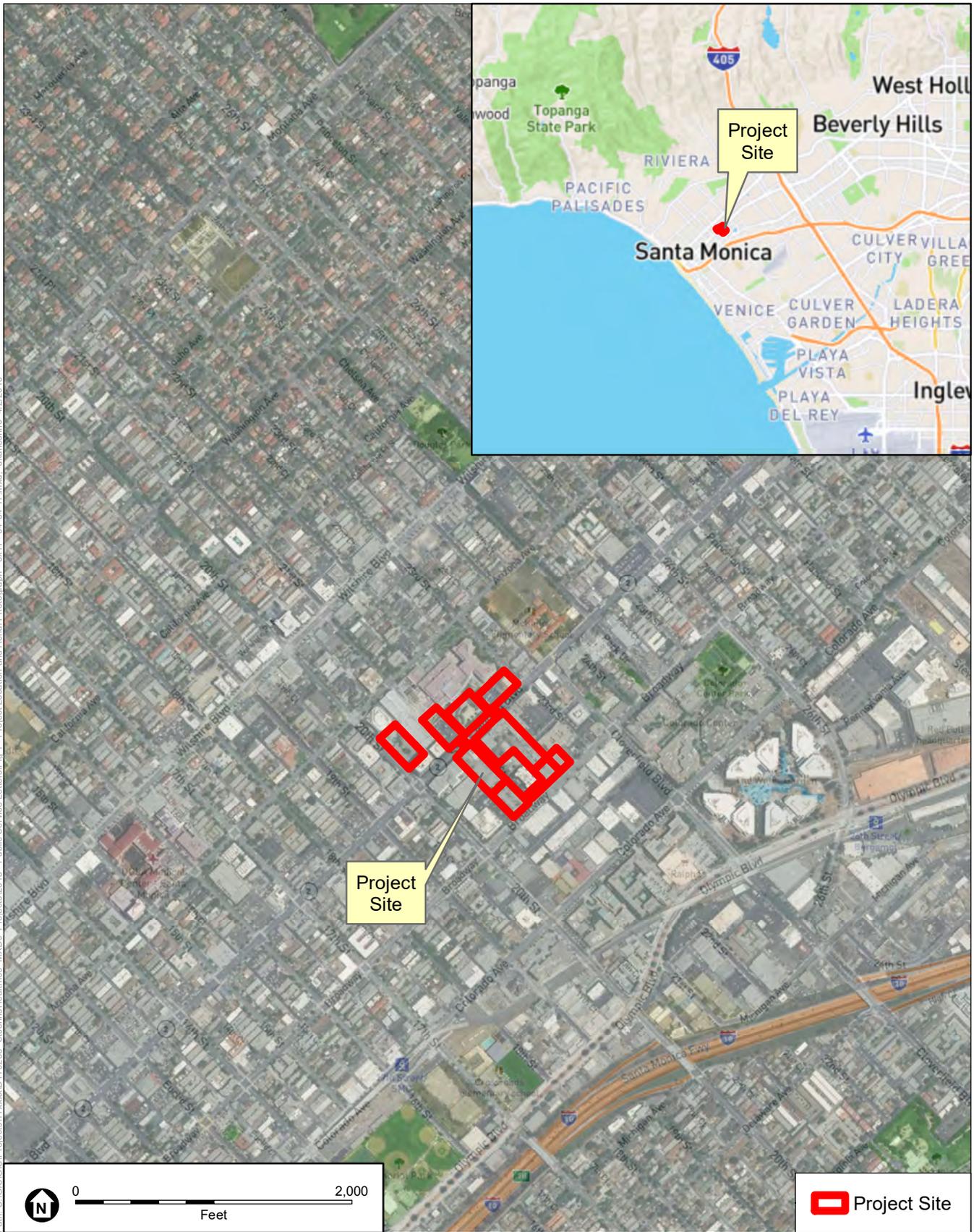
6. Any other design features or special police protection requirements or design features due to the specific attributes of the Project. **CITY RESPONSE: Information forthcoming**

Please feel free to contact me at (949) 753-7001 to discuss our information needs and/or any questions regarding the Project. If you would prefer to e-mail your response to this information request, please send it to me at ballee@esassoc.com. We very much appreciate your time and assistance.

Brian Allee
Senior Associate

Attachments:

- Figure 1, Project Location and Aerial Photograph
- Figure 2, Phase II Development Sites
- Figure 3, Phase II Site Plan
- Figure 4, Proposed Vehicular and Bicycle Circulation

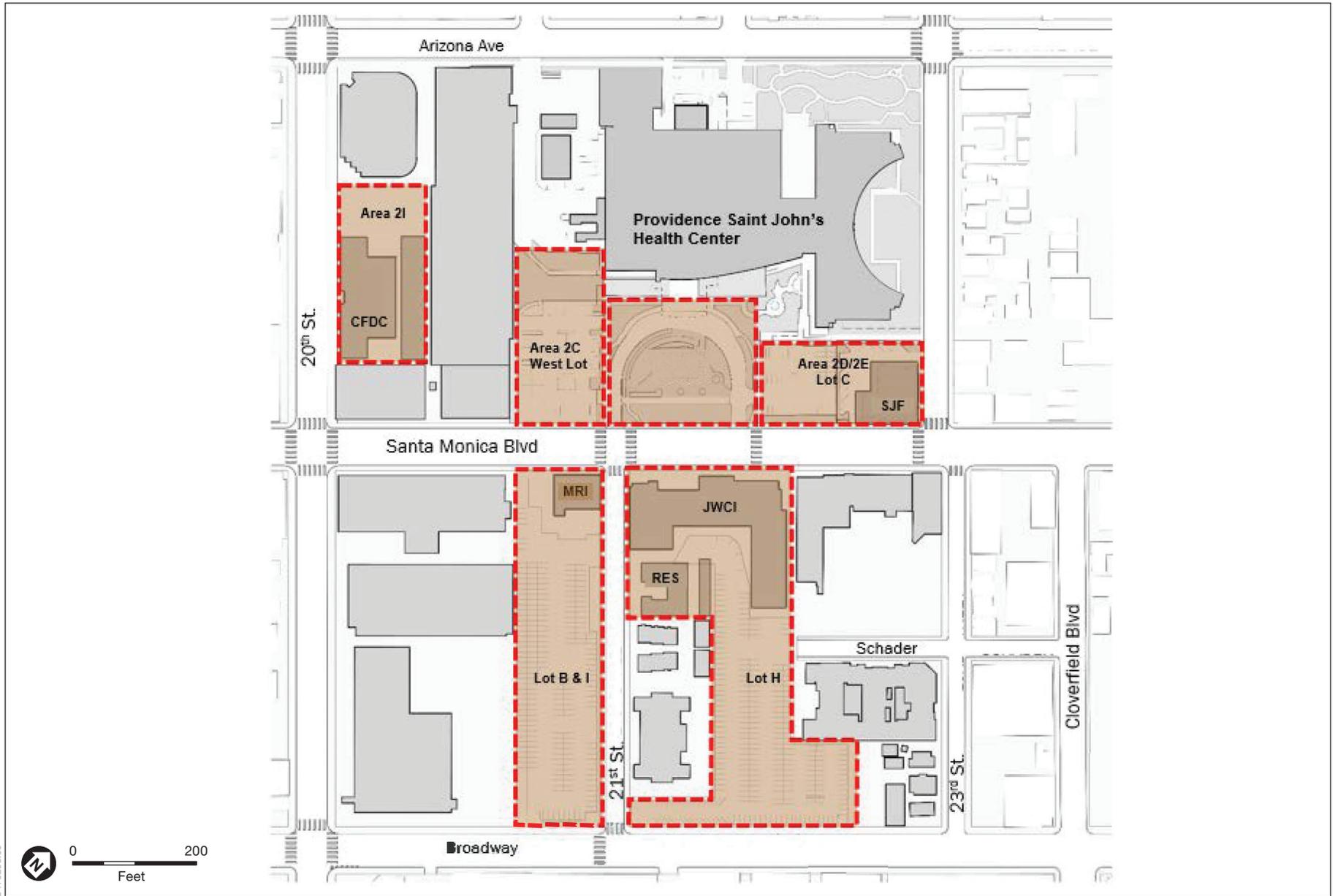


SOURCE: NAIP, 2014 (Aerial).

Providence Saint John's Health Center Phase II Project

Figure 1
Project Location and Aerial Photograph



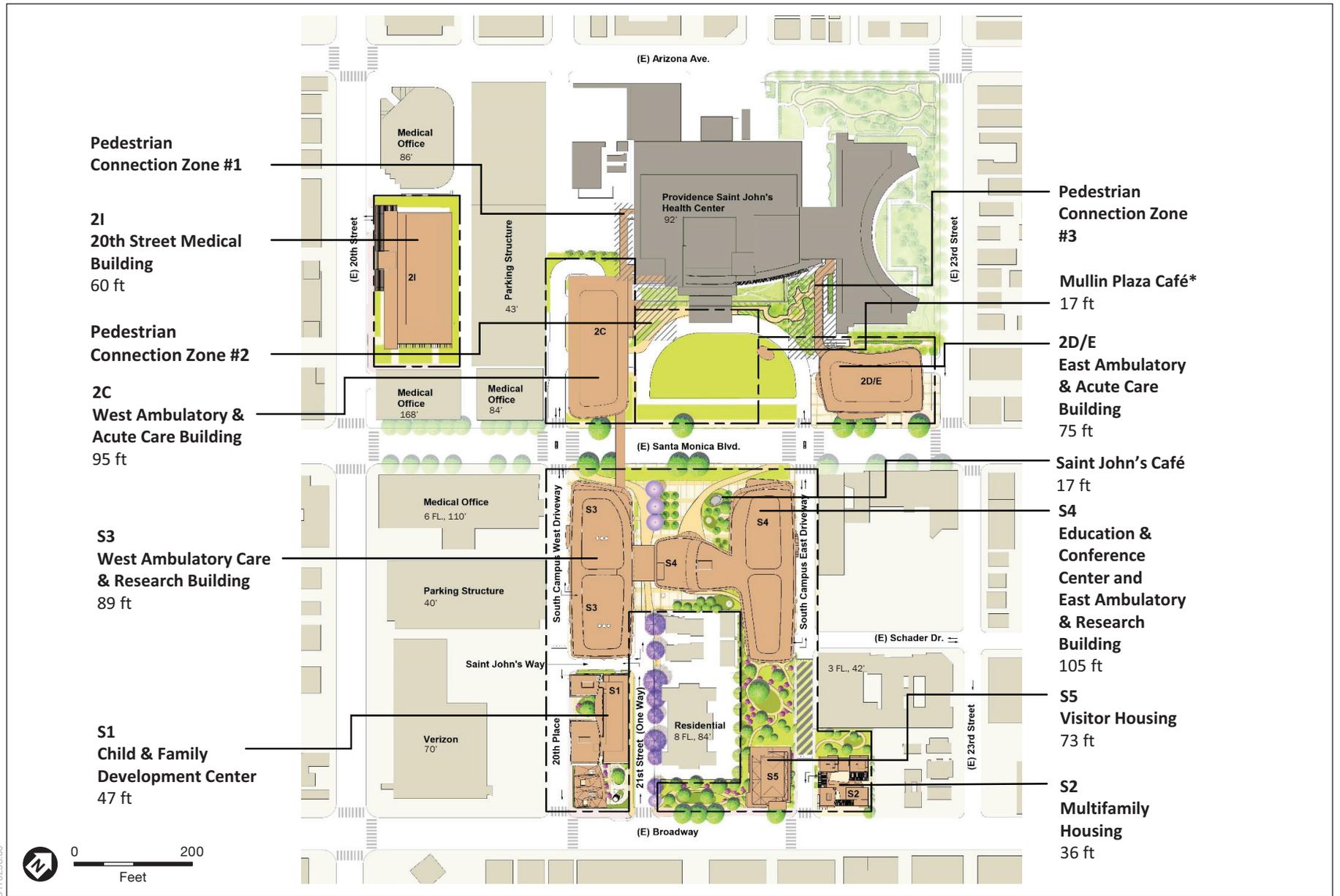


SOURCE: Perkins Eastman, 2018

Providence Saint John's Health Center Phase II Project

Figure 2
Phase II Development Sites

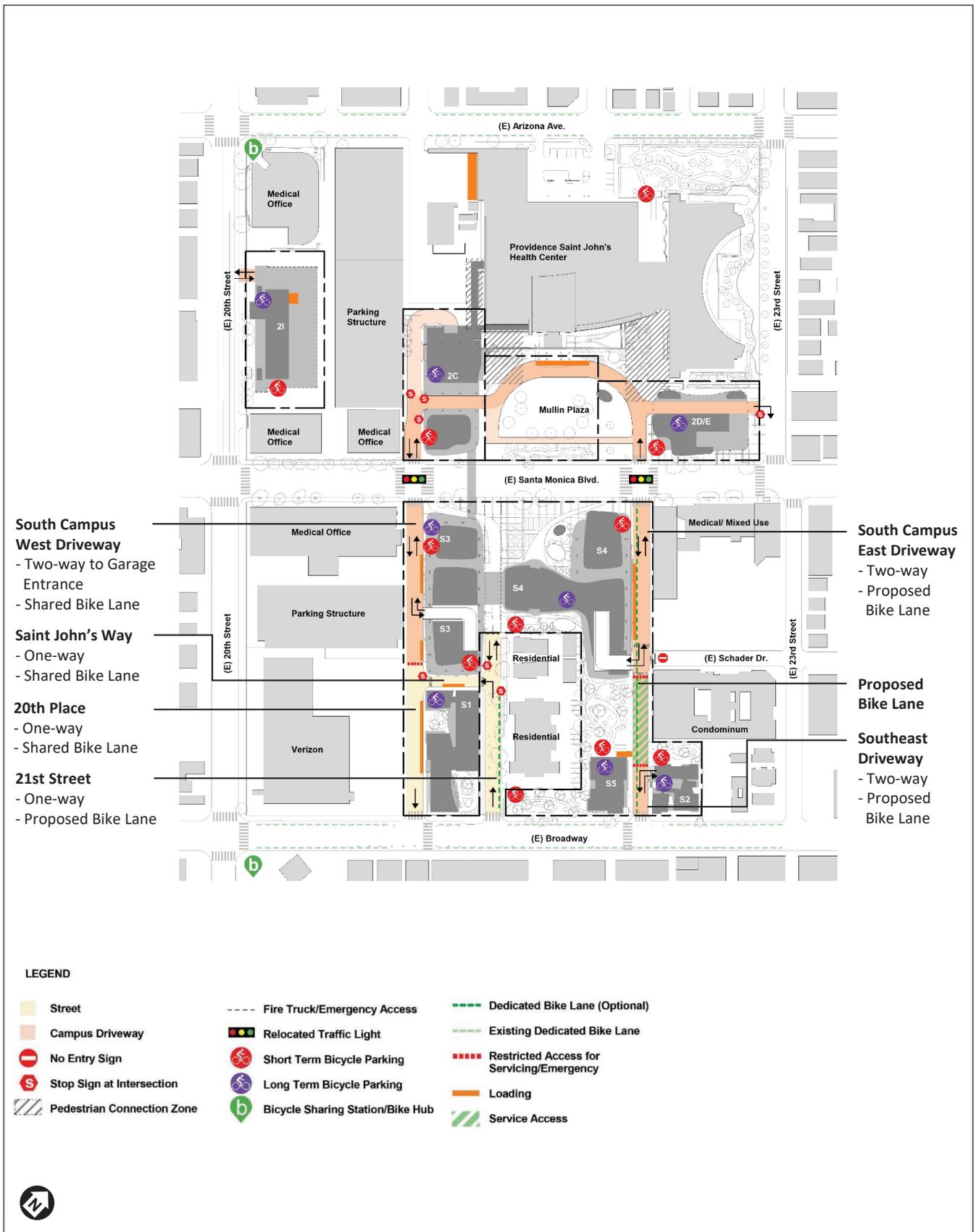




SOURCE: Perkins Eastman, 2018

Providence Saint John's Health Center Phase II Project

Figure 3
Phase II Site Plan



SOURCE: Perkins Eastman, 2017

Providence Saint John's Health Center Phase II Project

Figure 4
 Proposed Vehicular and Bicycle Circulation

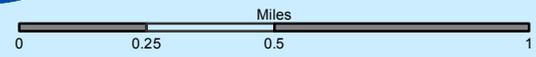


City of Santa Monica

Police Neighborhood Resource Boundaries



Disclaimer:
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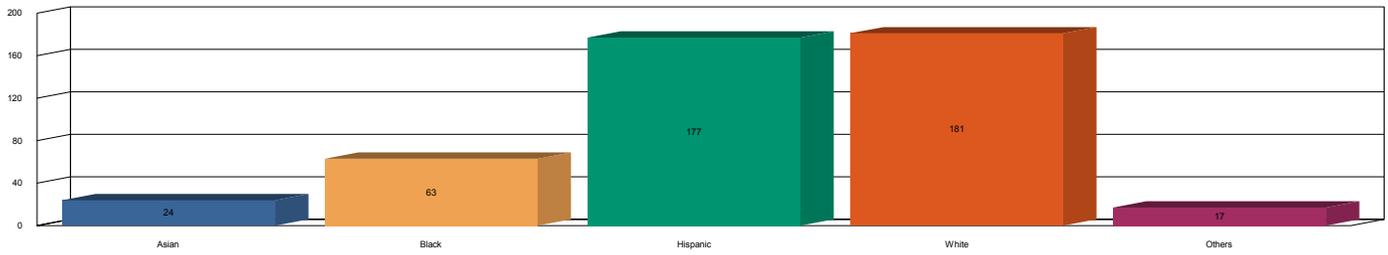
EMPLOYEE DEMOGRAPHIC REPORT - RACE

Santa Monica Police Department

Report Date: April 01, 2018

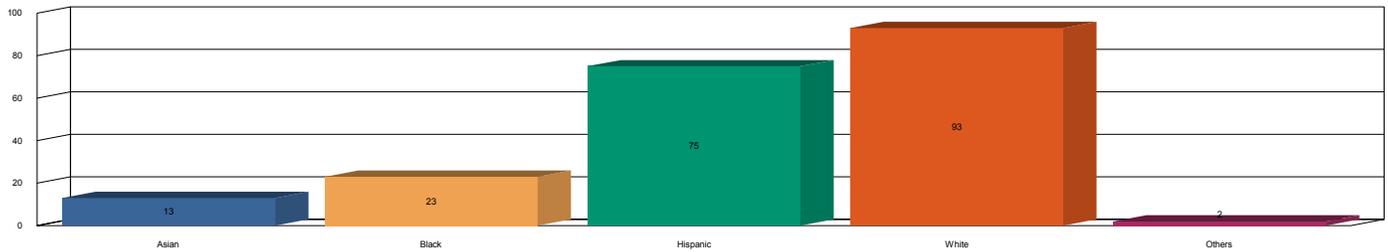
Department

Asian	24	5%
Black	63	14%
Hispanic	177	38%
White	181	39%
Others	17	4%



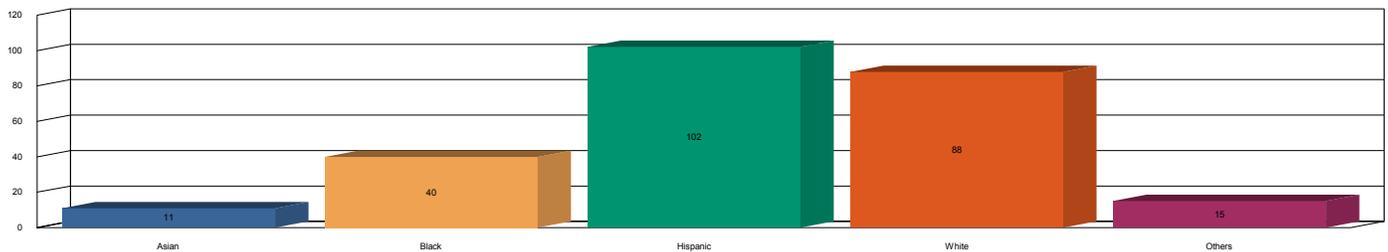
Sworn

Asian	13	6%
Black	23	11%
Hispanic	75	36%
White	93	45%
Others	2	1%



Non-Sworn

Asian	11	4%
Black	40	16%
Hispanic	102	40%
White	88	34%
Others	15	6%



Appendix K-2
**Fire Department
Correspondence**



233 Wilshire Boulevard
Suite 150
Santa Monica, CA 90401
310.451.4488 phone
310.451.5279 fax

www.esassoc.com

April 3, 2018

Fire Chief Bill Walker
SANTA MONICA FIRE DEPARTMENT
Fire Administration
333 Olympic Drive
Santa Monica, CA 90401

SUBJECT: Request for Information Regarding Fire Protection and Emergency Medical Services and Facilities for the Providence Saint John's Health Center Phase II Project in the City of Santa Monica

Dear Chief Walker:

In coordination with the City of Santa Monica Planning and Community Development Department, ESA is preparing an Environmental Impact Report (EIR) for the proposed Providence Saint John's Health Center (PSJHC) Phase II Project (Phase II Project) pursuant to the California Environmental Quality Act (CEQA).

The EIR will include an assessment of the Phase II Project's potential impacts on fire protection and emergency medical services and facilities. Since the Project is located within the jurisdiction of the City of Santa Monica Fire Department (SMFD), we are requesting information from your agency with regards to fire protection and emergency medical services and facilities. In order to maintain the schedule for the EIR, we respectfully request your input by **April 18 2018**.

The following is a brief description of the Phase II Project and a list of information requested to support the evaluation of fire protection and emergency medical services and facilities in the EIR.

Project Description

Project Location and Surrounding Uses. The PSJHC Campus (Project Site) is located in the City of Santa Monica, in the western portion of Los Angeles County. All areas contemplated for new development or redevelopment under the Phase II Project (Phase II Development Sites) are located on the PSJHC Campus, which itself is located within the City's Healthcare Mixed Use District in an area bounded by Arizona Avenue to the north, Broadway to the south, 20th Street to the west, and 23rd Street to the east. The location of the PSJHC Campus and surrounding uses in the area is illustrated in **Figure 1, Project Location and Aerial Photograph**, while the various Phase II Development Sites on the PSJHC Campus are shown in **Figure 2, Phase II Development Sites**. Overall, the Phase II Development Sites have a total land area of approximately 399,500 square feet. The PSJHC Campus is located on both the north and south sides of Santa Monica Boulevard. PSJHC primarily serves Santa Monica and the neighboring communities included in Los Angeles County's Service Planning Area 5. These neighboring communities include



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Venice, Culver City, Mar Vista, Brentwood, West Los Angeles, West Hollywood, Pacific Palisades, Marina Del Rey, Beverly Hills, Westchester, Ladera Heights, Palms, Cheviot Hills/Rancho Park, and Malibu. Over 70 percent of PSJHC patients are located in Los Angeles County's Service Planning Area 5. The area surrounding the PSJHC Campus contains a mixture of commercial (including medical) buildings on 20th Street, Arizona Avenue, Santa Monica Boulevard and Broadway and multifamily residential buildings on Arizona Avenue, 21st Street and 23rd Street. Figure 1 illustrates the existing on-site buildings and development in the immediate vicinity.

Proposed Project. The Phase II being studied in this Draft EIR includes the Phase II Master Plan, the Phase II Development Program consisting of ten (10) Phase II Project buildings with related infrastructure improvements and open space on the North and South Campuses, amendments to the HASP, DA amendments that include modifications to Mullin Plaza and on-site circulation, a vesting tentative subdivision map, a street vacation, a Child Care Implementation Plan for Phase II, and an amended Santa Monica Community Access Plan for Phase II.

Phase II Master Plan. The Phase II Master Plan is a comprehensive plan that will guide the implementation of Phase II Project improvements, integrate the North and South Campuses, improve infrastructure and circulation in and around the PSJHC Campus, create a new network of open space areas and enhancements to the pedestrian realm, and provide a comprehensive parking plan to meet PSJHC peak parking demand. The Phase II Master Plan establishes the basic parameters and vested rights guiding development of the Phase II Project including, without limitation: (a) building placement, (b) vested heights, vested uses, and vested floor areas for all buildings, (c) minimum setbacks for all buildings, (d) minimum stepbacks for all buildings, (e) parking (both subterranean and above-grade), (f) location of uses, (g) vehicular and pedestrian circulation, (h) open space and (i) a Phase II Phasing Plan that includes phasing and timing for filing DRP applications, obtaining building permits for Phase II Project buildings, constructing Phase II Project buildings, and implementing Phase II improvements such as public open space, infrastructure improvements, and community and Project benefits.

Phase II Development Program. The Phase II Master Plan allows for ten (10) Phase II buildings and associated infrastructure and open space improvements (Phase II Development Program). The Phase II Development Program established the building location, vested height, vested floor area, vested uses, minimum stepbacks, and minimum setbacks for each of the ten buildings. The Phase II Development Sites for each of the ten (10) buildings and associated infrastructure and open space improvements in the Phase II Development Program are shown in **Figure 3, Phase II Site Plan**. The allowable development on the Project Site, the proposed development under the Phase II Project, as well as proposed building height limits, are summarized below in **Table 1, Phase II Development Summary**.



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 Page 3

**Table 1
 Phase II Development Summary**

PHASE II BUILDINGS				
Building Name	Types of DA Vested Uses in Building	Floor Area/ Units per Use	Max. Building Floor Area	Max. Height
S1 Child & Family Development Center	Child & Family Development Center	25,500 sf	34,500 sf	47 feet (3 floors)
	Day Care	15,000 sf		
	Up to five levels of subterranean parking			
S2 Multifamily Housing	Multifamily Housing	10 units	10 units plus 800 sf commercial	36 feet (3 floors)
	Neighborhood Commercial Uses	800 sf		
	Up to two levels of subterranean parking			
S3 West Ambulatory Care & Research Building	Hospital/Health Care	65,000 sf	123,000 sf	89 feet (5 floors)
	Medical Research Facilities (JWCI)	115,000 sf		
	Restaurant or Neighborhood Commercial Uses or Health Related Services	5,000 sf		
	Up to five levels of subterranean parking			
S4 Education & Conference Center and East Ambulatory Care & Research Building	Education & Conference Center	60,000 sf	199,000 sf	105 feet (6 floors)
	Hospital/Health Care	120,000 sf		
	Health & Wellness Center	35,000 sf		
	Medical Research Facilities	50,000 sf		
	Health-Related Services	10,000 sf		
	Restaurant or Neighborhood Commercial Uses			
Up to five levels of subterranean parking				
S5 Visitor Housing	Visitor Housing	30-34 units	38,000 sf	73 feet (6 floors)
	Up to five levels of subterranean parking			
Saint John's Café	Restaurant or Neighborhood Commercial Uses	900 sf	900 sf	17 feet (1 floor)
2C West Ambulatory & Acute Care Building	Hospital/Health Care	117,500 sf	123,350 sf above-grade (including 9,350 sf of Pedestrian Connections) 6,150 sf below-grade (including 2,650 sf of Pedestrian Connections)	95 feet (5 floors)
	Health-Related Services	5,500 sf		
	Restaurant or Neighborhood Commercial Uses			
	Pedestrian Connections	12,000 sf (9,350 sf above-grade, 2,650 below-grade)		
Up to four levels of subterranean parking				
2D/E East Ambulatory & Acute Care Building	Hospital/Health Care	78,500 sf	65,800 sf above-grade (including 3,300 sf of Pedestrian Connections) 16,400 sf below-grade (including 400 sf of Pedestrian Connections)	75 feet (4 floors)
	Health-Related Services	3,000 sf		
	Restaurant or Neighborhood Commercial Uses			
	Pedestrian Connections	3,700 sf (3,300 sf above-grade, 400 sf below-grade)		
Up to four levels of subterranean parking				
2I	Medical Office	50,000 sf	73,300 sf	60 feet



20 th Street Medical Building	Health-Related Services	4,500 sf		(3 floors)
	Above- Grade Parking (Vehicle and Bicycle) and Vehicle Circulation	18,800 sf		
	Up to four levels of subterranean parking			
Mullin Plaza Café	Restaurant or Neighborhood Commercial Uses	1,500 sf	1,500 sf	17 feet (1 floor)

Source: PSJHC, 2017

Access. The Phase II Master Plan includes circulation improvements on and around the PSJHC Campus that would be implemented over time as part of the Phase II Development Program. The Phase II Master Plan provides for vehicular access to and from the Campus primarily through private driveways accessed from Santa Monica Boulevard; refer to **Figure 4, Proposed Vehicular and Bicycle Circulation.**

Requested Information

For the analysis, please confirm or provide the following information regarding the SMFD and issues relating to the provision of fire protection and emergency medical services and facilities for the Project area, as appropriate.

1. Based on information on the SMFD website, Fire Station No. 2, located approximately 0.50 miles of the Project site, would provide primary or first-in service to the Project site. Also, it appears that Fire Station Nos. 1, 3, and 5 would provide back-up service. Please confirm. **CITY RESPONSE: The project Site is closest to Fire Station Number 3 located at 1302 19th Street The SMFD operations are based on running districts. The project site is located in running district 3E. In the event of an incident, Engine No. 3 would respond first, followed by Engine No. 4, Engine No. 6 (from Fire Station No.1), Engine No. 1 (from Fire Station No. 1), Engine No. 5 (from Fire Station No. 5), and Engine No. 2 (from Fire Station No. 2)**
2. Information for each serving Fire station (assumed to be Stations 2, 1, 3 and 5), including:
 - a. Fire station service boundaries and the population within each of these service areas. If applicable, please note any anticipated future changes. **CITY RESPONSE: See running district map. There are no set service population boundaries.**
 - b. Equipment and staffing (e.g., engines, trucks, squads, total full-time and part-time staff, number of firefighters on 24-hour duty, paramedic staff and services, etc.).



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CITY RESPONSE: For equipment see
<https://santamonicafire.org/Content.aspx?id=7390>

Station No.	Address	Equipment	
1	1444 7 th Street	<ul style="list-style-type: none">• One Paramedic Engine Company (Engine 1) with a crew of four• One Paramedic Engine Company (Engine 6) with a crew of four• One 100' ladder Truck (<u>Truck 1</u>) with a crew of five• One Air/Light/Rescue unit (RU 1) - part of Truck 1• One Command Vehicle with a Battalion Chief (<u>Battalion 1</u>)	
2	222 Hollister Avenue	<ul style="list-style-type: none">• One Paramedic Engine Company (Engine 2) with a crew of four• One Urban Search & Rescue Vehicle (<u>USAR 2</u>)• One Reserve Engine	
3	1302 19 th Street	<ul style="list-style-type: none">• Two Paramedic Engine Companies (Engine 3 & Engine 4), each with a crew of four• One Hazardous Materials Response Vehicle (<u>Haz Mat 4</u>, with Utility 4)• One Reserve Engine	
5	2450 Ashland	<ul style="list-style-type: none">• One Paramedic Engine Company (<u>Engine 5</u>), with a crew of four	



		<ul style="list-style-type: none"> • One Aircraft Rescue Fire Fighting Vehicle (CR5) • One Reserve Engine • One Reserve Ladder Truck 	

- c. What is the SMFD’s response time goal(s) for fire incidents? **CITY RESPONSE: No set target; Goal is to improve or maintain response times. Per Sustainable City Plan, 2020 goal is to maintain or improve response times from 288 seconds**
 - d. Most recent data on yearly emergency incidents for each station severing the Project area (broken up by type) and associated average response times. **CITY RESPONSE: See attached**
3. Please describe any planned changes to fire staffing and operations to serve anticipated future development in the City. Also, describe any planned improvements to the fire protection facilities in the service area of the Project site (i.e., expansion, new facilities, additional staffing, etc.). **CITY RESPONSE: Currently, construction of new Fire Station No. 1 is underway. See <https://www.smgov.net/bebp/project.aspx?id=49514>**
4. Beyond any planned improvements or changes in operations discussed under Response 3, would Project implementation require the physical expansion of an existing fire station(s), a new fire station, and/or additional staffing to the fire protection facilities servicing the Project site? If yes, please answer questions a-c below. If no, proceed to Question 5.
- a. Describe any new or expanded fire facilities resulting from Project implementation. **CITY RESPONSE: In our meeting with SMFD, they did not indicate the need for new or expanded fire facilities. SMFD only had concerns with ensuring adequate access to buildings for fire fighting; ensuring that new/reconfigured streets can provide adequate access/turning radii for fire trucks**
 - b. If any new staff is required, how many and what position?



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- c. If any new staff is required, could the new staff be accommodated within existing or planned station(s) without the need for physical expansion of the existing station(s)?

5. What would be the anticipated SMFD response time for fire incidents to the Project site with the Project? What would be the response time goal to the site with the Project? **CITY RESPONSE: No information given;**

6. Development requirements as relevant to the Project including:
 - a. Fire flow requirements for a building of this design, height, and location. **CITY RESPONSE: Construction of hospitals subject to special code requirements and review by the Office of Statewide Health Planning and Development, Facilities Development Division .
https://www.calhospital.org/sites/main/files/file-attachments/gwp_101012_final-v4kb.pdf**

 - b. Fire protection devices (e.g., sprinklers, alarms). **CITY RESPONSE: Per California Fire Code**

 - c. Any Project-specific fire access during Project construction and Project operation (including ingress/egress, turning radii, driveway width, grading, etc.) requirements and concerns. **CITY RESPONSE: Applicant team is currently working on models to ensure that fire trucks can adequately access the project site buildings**

 - d. Fire hydrants and spacing. **CITY RESPONSE: Fire Hydrant and spacing are per the California Fire Code Requirements; Additionally, per SMMC Section 7.12.090, developer of a building must pay water capital facility fee. Fire service installations are subject to this fee and, if necessary, specific off-site improvements may be required by the Utilities Manager to provide the necessary fire service water flow capacity to the building.**

7. Any other design feature or special fire protection equipment required due to the height, location, uses or other attributes of the Project.

Please feel free to contact me at (949) 753-7001, to discuss our information needs and/or any questions regarding the Project. If you would prefer to e-mail your response to this information request, please send it to me at ballee@esassoc.com. We very much appreciate your time and assistance.



Chief Walker
April 3, 2018
Page 8

Brian Allee
Senior Associate

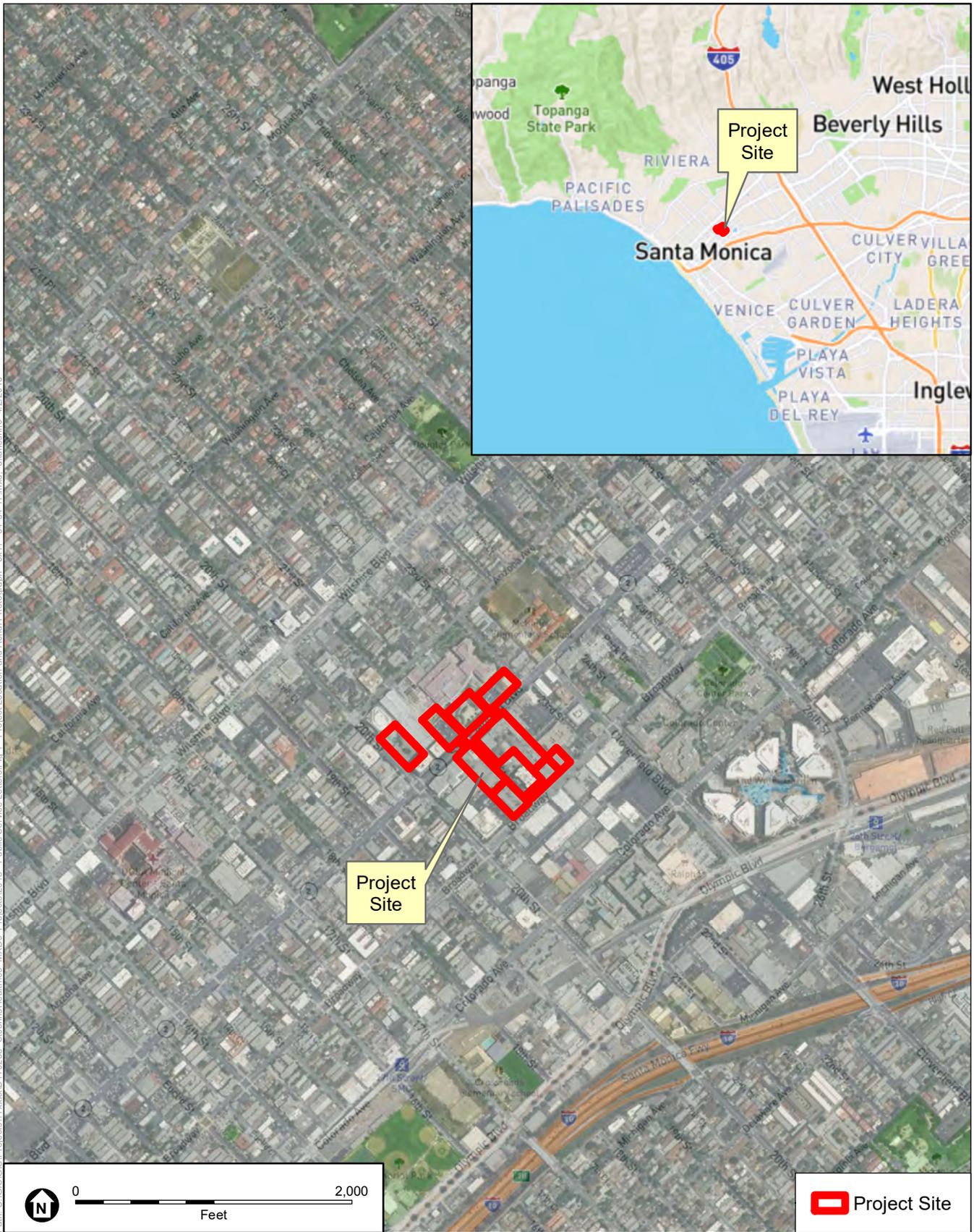
Attachments:

Figure 1, Project Location and Aerial Photograph

Figure 2, Phase II Development Sites

Figure 3, Phase II Site Plan

Figure 4, Proposed Vehicular and Bicycle Circulation

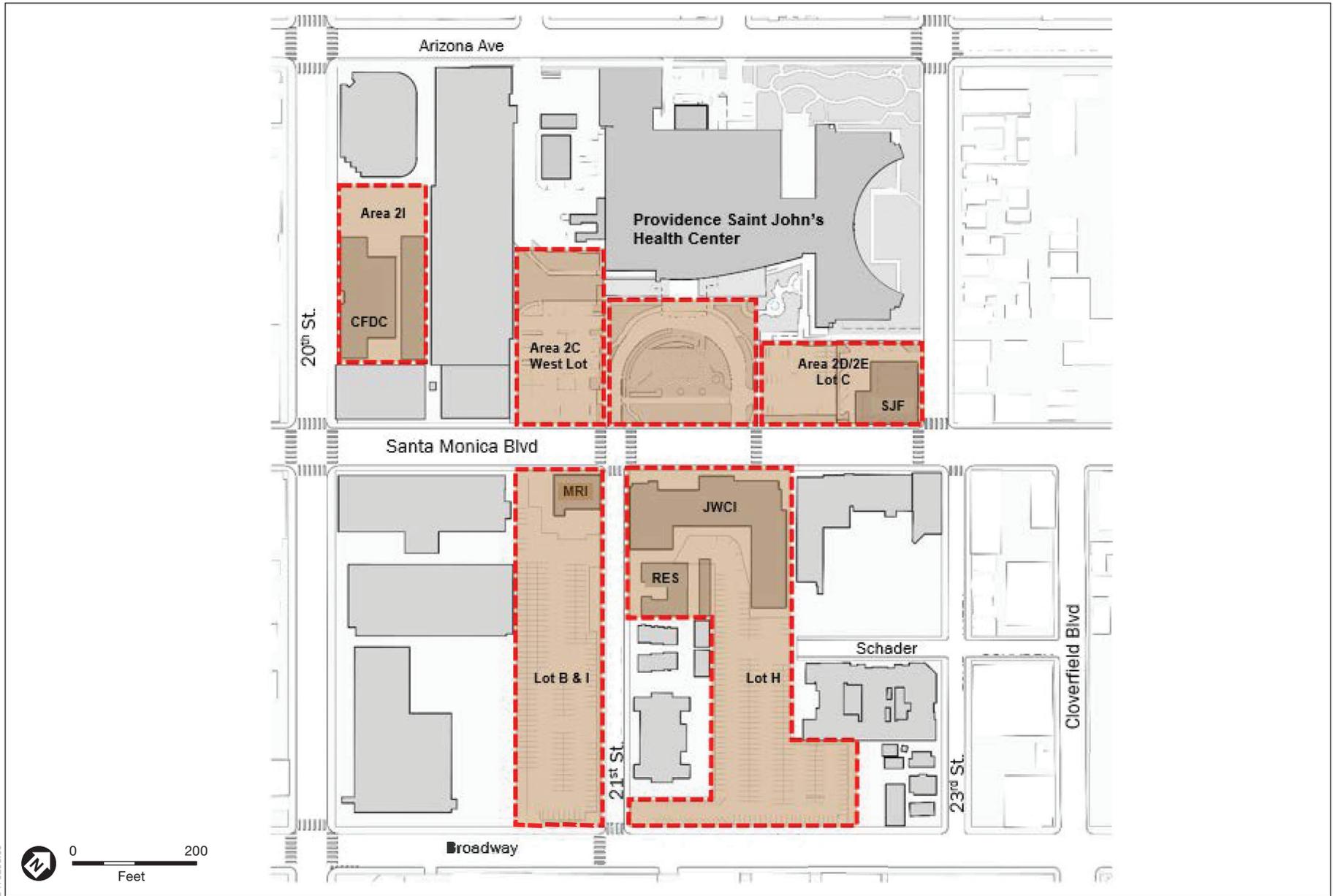


SOURCE: NAIP, 2014 (Aerial).

Providence Saint John's Health Center Phase II Project

Figure 1
Project Location and Aerial Photograph



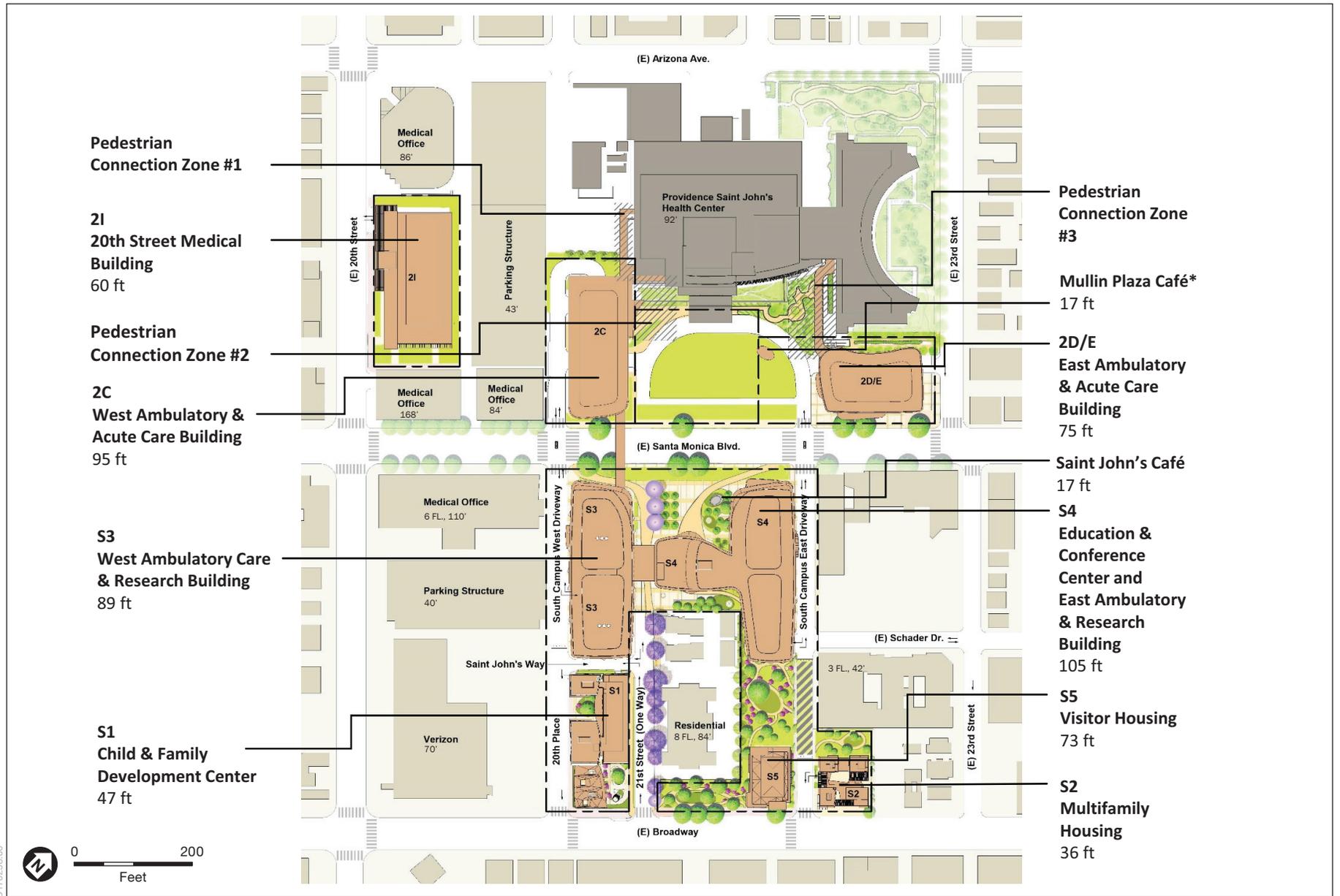


SOURCE: Perkins Eastman, 2018

Providence Saint John's Health Center Phase II Project

Figure 2
Phase II Development Sites

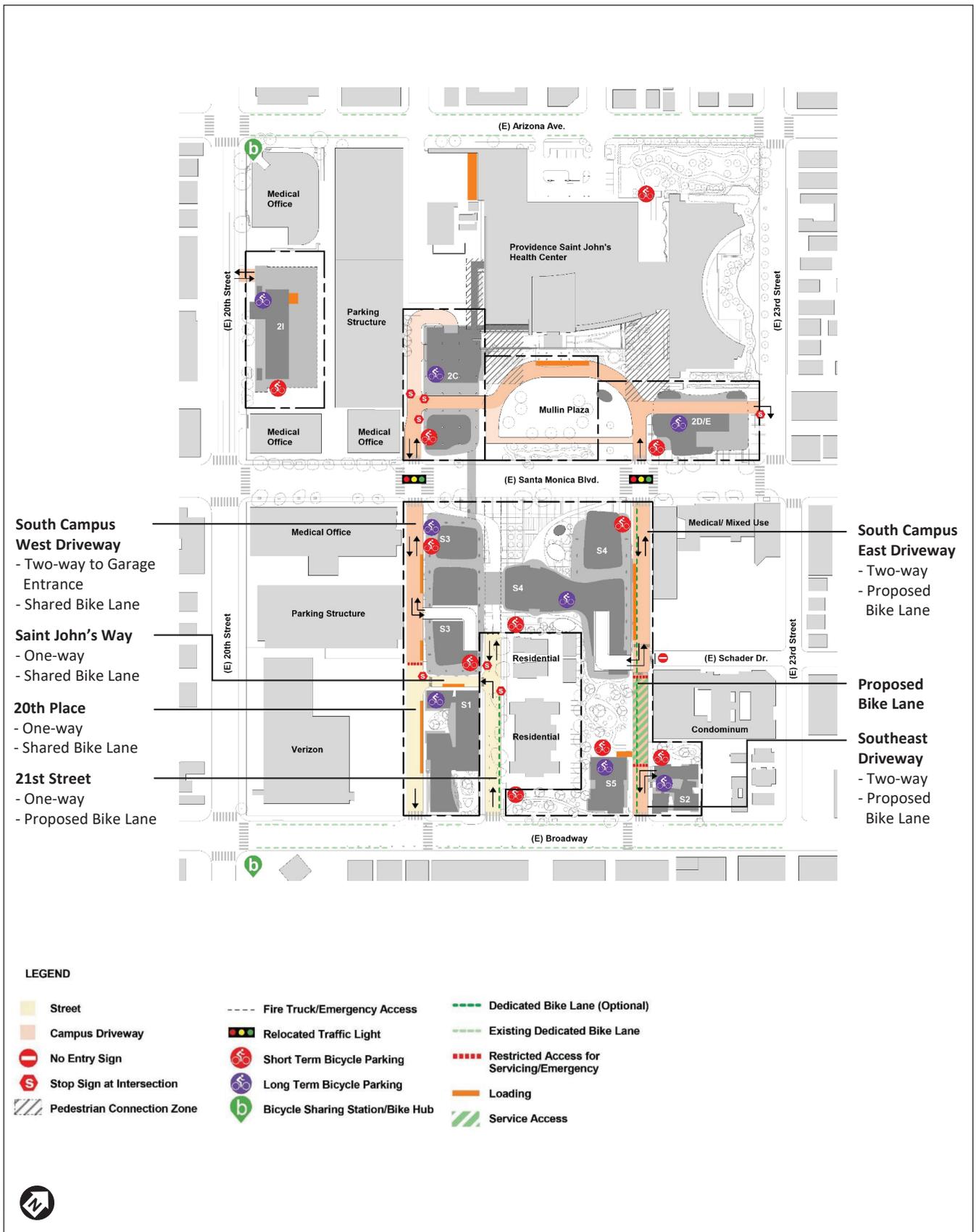




SOURCE: Perkins Eastman, 2018

Providence Saint John's Health Center Phase II Project

Figure 3
Phase II Site Plan



SOURCE: Perkins Eastman, 2017

Providence Saint John's Health Center Phase II Project

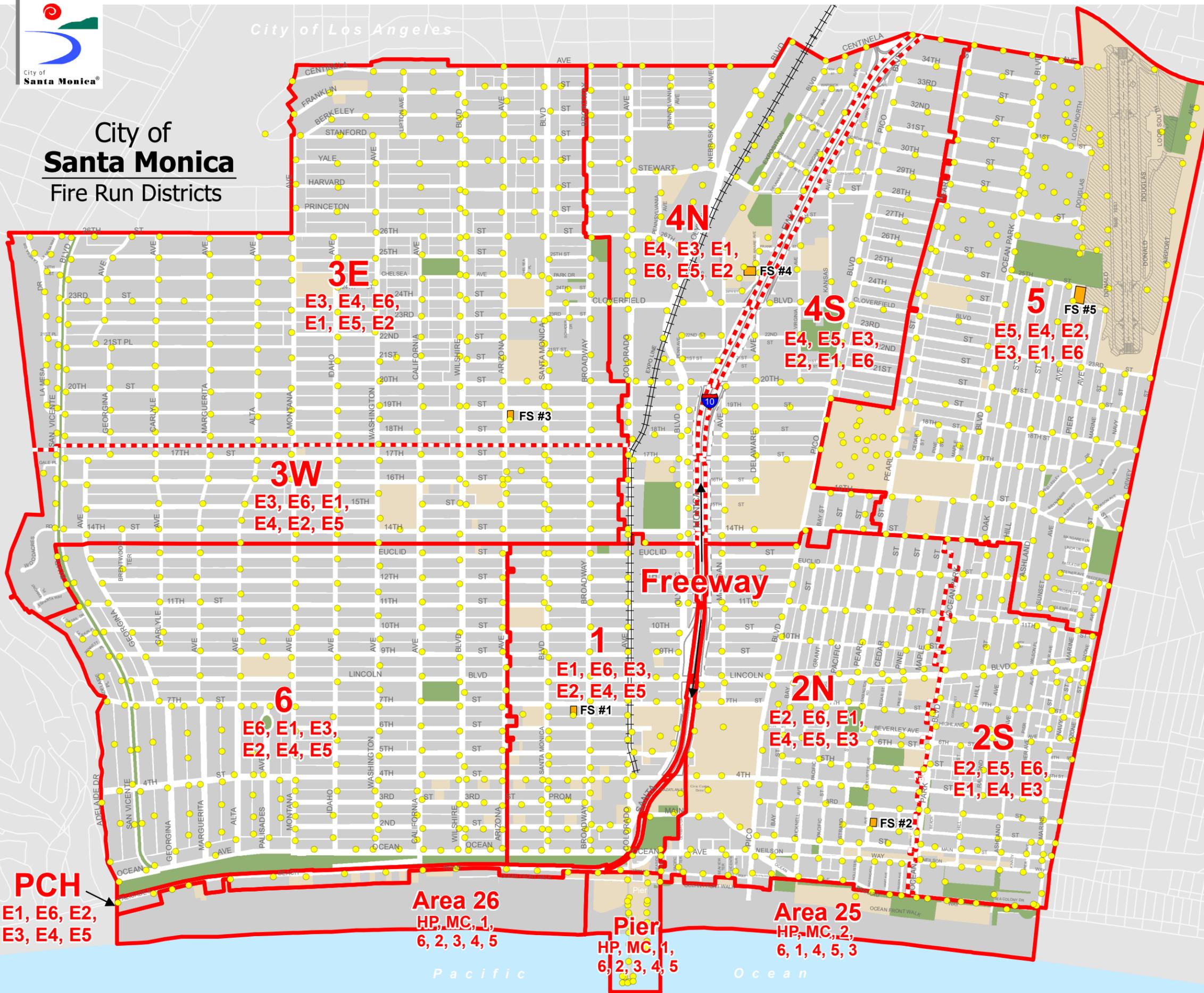
Figure 4
Proposed Vehicular and Bicycle Circulation





City of Los Angeles

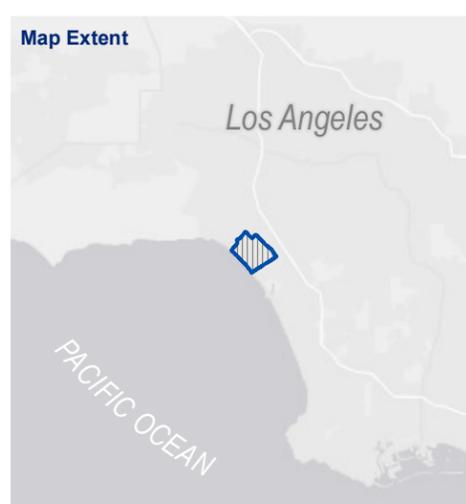
City of Santa Monica Fire Run Districts



- Fire Hydrants
- 🛣️ Highway
- 🚊 Expo Light Rail Line
- 🔴 Fire Run Sub-Districts
- 🔴 Fire Run Districts
- 🟡 Fire Station
- 🏢 Facility
- 🌳 Park
- ✈️ Airport

Disclaimer:
This map of the City of Santa Monica has been provided for illustration purposes only. Every reasonable effort has been made to ensure the accuracy of the maps provided; however, some information may not be accurate. The City of Santa Monica ("City") provides this map on an "AS IS" basis. The City assumes no liability for damages arising from errors or omissions. THE MAPS ARE PROVIDED WITHOUT WARRANTY OF ANY KIND, either expressed or implied, including but not limited to, the implied warranties of merchantability and fitness for a particular purpose. Do not make any business decisions based on this map before validating your decision with the appropriate City office.

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Response Times By District

Santa Monica Fire Department

Date: 1/1/2017 - 12/31/2017

EMS

NFPA 1710 Standards for EMS incidents:
Turnout Time: 60 seconds
Total Response Time: 5 minutes

Number of Incidents : 3
Avg. Call Processing Time: 00:00:57
Average Turnout Time: 00:01:50
Average Response Time: 00:05:58
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 2.00
Percent of calls 5 minutes or less: 66.67%

Fire

NFPA 1710 Standards for Fire incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of Incidents : 15
Avg. Call Processing Time: 01:50:49
Average Turnout Time: 00:35:57
Average Response Time: 00:14:02
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 7.00
Percent of calls 5 min & 20 sec or less: 46.67%

AREA25**EMS**

NFPA 1710 Standards for **EMS** incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of **AREA25** Incidents : 96
Avg. Call Processing Time: 00:11:10
Average TurnoutTime: 00:18:15
Average Response Time: 00:05:14
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 62.00
Percent of calls 5 minutes or less: 64.58%

Fire

NFPA 1710 Standards for **Fire** incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of **AREA25** Incidents : 104
Avg. Call Processing Time: 00:09:56
Average TurnoutTime: 00:16:24
Average Response Time: 00:05:15
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 69.00
Percent of calls 5 min & 20 sec or less: 66.35%

AREA26

EMS

NFPA 1710 Standards for **EMS** incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of **AREA26** Incidents : 98
Avg. Call Processing Time: 00:06:55
Average TurnoutTime: 00:22:50
Average Response Time: 00:05:10
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 46.00
Percent of calls 5 minutes or less: 46.94%

FIRE

NFPA 1710 Standards for **Fire** incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of **AREA26** Incidents : 107
Avg. Call Processing Time: 00:06:45
Average TurnoutTime: 00:22:12
Average Response Time: 00:05:12
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 55.00
Percent of calls 5 min & 20 sec or less: 51.40%

EMS

NFPA 1710 Standards for EMS incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of E-1 Incidents : 2,877
Avg. Call Processing Time: 00:01:32
Average TurnoutTime: 00:07:25
Average Response Time: 00:04:01
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 2,107.00
Percent of calls 5 minutes or less: 73.24%

Fire

NFPA 1710 Standards for Fire incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of E-1 Incidents : 3,716
Avg. Call Processing Time: 00:01:20
Average TurnoutTime: 00:06:44
Average Response Time: 00:03:28
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 2,875.00
Percent of calls 5 min & 20 sec or less: 77.37%

EMS

NFPA 1710 Standards for EMS incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of E-2 Incidents : 1,253
Avg. Call Processing Time: 00:01:11
Average TurnoutTime: 00:06:26
Average Response Time: 00:03:44
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 865.00
Percent of calls 5 minutes or less: 69.03%

Fire

NFPA 1710 Standards for Fire incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of E-2 Incidents : 1,581
Avg. Call Processing Time: 00:01:09
Average TurnoutTime: 00:06:20
Average Response Time: 00:03:29
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 1,179.00
Percent of calls 5 min & 20 sec or less: 74.57%

E-2N

EMS

NFPA 1710 Standards for EMS incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of E-2N Incidents : 599
Avg. Call Processing Time: 00:01:07
Average TurnoutTime: 00:05:48
Average Response Time: 00:03:18
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 403.00
Percent of calls 5 minutes or less: 67.28%

Fire

NFPA 1710 Standards for Fire incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of E-2N Incidents : 744
Avg. Call Processing Time: 00:01:06
Average TurnoutTime: 00:05:52
Average Response Time: 00:03:21
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 530.00
Percent of calls 5 min & 20 sec or less: 71.24%

E-2S

EMS

NFPA 1710 Standards for **EMS** incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of **E-2S** Incidents : 276
Avg. Call Processing Time: 00:01:05
Average TurnoutTime: 00:05:41
Average Response Time: 00:03:25
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 196.00
Percent of calls 5 minutes or less: 71.01%

FIRE

NFPA 1710 Standards for **Fire** incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of **E-2S** Incidents : 363
Avg. Call Processing Time: 00:01:05
Average TurnoutTime: 00:05:40
Average Response Time: 00:03:27
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 264.00
Percent of calls 5 min & 20 sec or less: 72.73%

EMS

NFPA 1710 Standards for EMS incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of E-3 Incidents : 1,352
Avg. Call Processing Time: 00:01:01
Average TurnoutTime: 00:04:56
Average Response Time: 00:03:17
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 1,067.00
Percent of calls 5 minutes or less: 78.92%

Fire

NFPA 1710 Standards for Fire incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of E-3 Incidents : 1,622
Avg. Call Processing Time: 00:01:01
Average TurnoutTime: 00:05:24
Average Response Time: 00:03:21
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 1,293.00
Percent of calls 5 min & 20 sec or less: 79.72%

EMS

NFPA 1710 Standards for EMS incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of E-3E Incidents : 712
Avg. Call Processing Time: 00:01:00
Average TurnoutTime: 00:05:04
Average Response Time: 00:03:13
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 534.00
Percent of calls 5 minutes or less: 75.00%

Fire

NFPA 1710 Standards for Fire incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of E-3E Incidents : 906
Avg. Call Processing Time: 00:01:00
Average TurnoutTime: 00:05:00
Average Response Time: 00:03:16
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 675.00
Percent of calls 5 min & 20 sec or less: 74.50%

E-3W

EMS

NFPA 1710 Standards for **EMS** incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of **E-3W** Incidents : 493
Avg. Call Processing Time: 00:01:00
Average TurnoutTime: 00:04:54
Average Response Time: 00:03:17
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 421.00
Percent of calls 5 minutes or less: 85.40%

FIRE

NFPA 1710 Standards for **Fire** incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of **E-3W** Incidents : 596
Avg. Call Processing Time: 00:01:00
Average TurnoutTime: 00:04:54
Average Response Time: 00:03:19
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 484.00
Percent of calls 5 min & 20 sec or less: 81.21%

EMS

NFPA 1710 Standards for EMS incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of E-4 Incidents : 849
Avg. Call Processing Time: 00:00:59
Average TurnoutTime: 00:04:41
Average Response Time: 00:03:18
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 528.00
Percent of calls 5 minutes or less: 62.19%

Fire

NFPA 1710 Standards for Fire incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of E-4 Incidents : 1,171
Avg. Call Processing Time: 00:00:59
Average TurnoutTime: 00:04:36
Average Response Time: 00:03:23
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 729.00
Percent of calls 5 min & 20 sec or less: 62.25%

EMS

NFPA 1710 Standards for EMS incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of E-4N Incidents : 240
Avg. Call Processing Time: 00:00:59
Average TurnoutTime: 00:04:34
Average Response Time: 00:03:25
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 101.00
Percent of calls 5 minutes or less: 42.08%

Fire

NFPA 1710 Standards for Fire incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of E-4N Incidents : 339
Avg. Call Processing Time: 00:00:59
Average TurnoutTime: 00:04:33
Average Response Time: 00:03:27
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 159.00
Percent of calls 5 min & 20 sec or less: 46.90%

EMS

NFPA 1710 Standards for EMS incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of E-4S Incidents : 309
Avg. Call Processing Time: 00:00:58
Average TurnoutTime: 00:04:30
Average Response Time: 00:03:30
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 83.00
Percent of calls 5 minutes or less: 26.86%

Fire

NFPA 1710 Standards for Fire incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of E-4S Incidents : 379
Avg. Call Processing Time: 00:00:58
Average TurnoutTime: 00:04:34
Average Response Time: 00:03:31
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 121.00
Percent of calls 5 min & 20 sec or less: 31.93%

EMS

NFPA 1710 Standards for EMS incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of E-5 Incidents : 225
Avg. Call Processing Time: 00:00:58
Average TurnoutTime: 00:04:32
Average Response Time: 00:03:19
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 87.00
Percent of calls 5 minutes or less: 38.67%

Fire

NFPA 1710 Standards for Fire incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of E-5 Incidents : 306
Avg. Call Processing Time: 00:00:58
Average TurnoutTime: 00:04:32
Average Response Time: 00:03:20
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 146.00
Percent of calls 5 min & 20 sec or less: 47.71%

EMS

NFPA 1710 Standards for EMS incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of E-5N Incidents : 458
Avg. Call Processing Time: 00:00:58
Average TurnoutTime: 00:04:27
Average Response Time: 00:03:25
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 97.00
Percent of calls 5 minutes or less: 21.18%

Fire

NFPA 1710 Standards for Fire incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of E-5N Incidents : 598
Avg. Call Processing Time: 00:00:58
Average TurnoutTime: 00:04:35
Average Response Time: 00:03:23
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 165.00
Percent of calls 5 min & 20 sec or less: 27.59%

EMS

NFPA 1710 Standards for EMS incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of E-5S Incidents : 204
Avg. Call Processing Time: 00:00:57
Average TurnoutTime: 00:04:38
Average Response Time: 00:03:20
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 108.00
Percent of calls 5 minutes or less: 52.94%

Fire

NFPA 1710 Standards for Fire incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of E-5S Incidents : 271
Avg. Call Processing Time: 00:00:57
Average TurnoutTime: 00:04:37
Average Response Time: 00:03:21
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 155.00
Percent of calls 5 min & 20 sec or less: 57.20%

EMS

NFPA 1710 Standards for EMS incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of E-6 Incidents : 2,123
Avg. Call Processing Time: 00:00:56
Average TurnoutTime: 00:04:23
Average Response Time: 00:03:31
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 1,212.00
Percent of calls 5 minutes or less: 57.09%

Fire

NFPA 1710 Standards for Fire incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of E-6 Incidents : 2,646
Avg. Call Processing Time: 00:00:57
Average TurnoutTime: 00:05:09
Average Response Time: 00:03:36
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 1,666.00
Percent of calls 5 min & 20 sec or less: 62.96%

FWY**EMS**

NFPA 1710 Standards for **EMS** incidents:
 Turnout Time: 60 seconds
 Total Response Time: 5 minutes

Number of **FWY** Incidents : 1
 Avg. Call Processing Time: 00:00:57
 Average TurnoutTime: 00:05:09
 Average Response Time: 00:03:36
 Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 0.00
Percent of calls 5 minutes or less: 0.00%

FIRE

NFPA 1710 Standards for **Fire** incidents:
 Turnout Time: 80 seconds
 Total Response Time: 5 minutes and 20

Number of **FWY** Incidents : 5
 Avg. Call Processing Time: 00:00:57
 Average TurnoutTime: 00:05:09
 Average Response Time: 00:03:36
 Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 1.00
Percent of calls 5 min & 20 sec or less: 20.00%

NFPA 1710 Standards for **Fire** incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of **LAE** Incidents : 11
Avg. Call Processing Time: 00:00:57
Average TurnoutTime: 00:05:10
Average Response Time: 00:03:38
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 2.00
Percent of calls 5 min & 20 sec or less: 18.18%

LAN

EMS

NFPA 1710 Standards for **EMS** incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of **LAN** Incidents : 3
Avg. Call Processing Time: 00:00:57
Average TurnoutTime: 00:05:09
Average Response Time: 00:03:38
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 1.00
Percent of calls 5 minutes or less: 33.33%

Fire

NFPA 1710 Standards for **Fire** incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of **LAN** Incidents : 13
Avg. Call Processing Time: 00:01:04
Average TurnoutTime: 00:05:16
Average Response Time: 00:03:38
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 5.00
Percent of calls 5 min & 20 sec or less: 38.46%

LAS

EMS

NFPA 1710 Standards for **EMS** incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of **LAS** Incidents : 2
Avg. Call Processing Time: 00:01:04
Average TurnoutTime: 00:05:16
Average Response Time: 00:03:38
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 0.00
Percent of calls 5 minutes or less: 0.00%

Fire

NFPA 1710 Standards for **Fire** incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of **LAS** Incidents : 15
Avg. Call Processing Time: 00:01:04
Average TurnoutTime: 00:05:15
Average Response Time: 00:03:39
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 8.00
Percent of calls 5 min & 20 sec or less: 53.33%

PCH

EMS

NFPA 1710 Standards for **EMS** incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of **PCH** Incidents : 44
Avg. Call Processing Time: 00:01:04
Average TurnoutTime: 00:05:15
Average Response Time: 00:03:39
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 12.00
Percent of calls 5 minutes or less: 27.27%

FIRE

NFPA 1710 Standards for **Fire** incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of **PCH** Incidents : 80
Avg. Call Processing Time: 00:01:04
Average TurnoutTime: 00:05:14
Average Response Time: 00:03:40
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 20.00
Percent of calls 5 min & 20 sec or less: 25.00%

PIER

EMS

NFPA 1710 Standards for EMS incidents:
Turnout Time:60 seconds
Total Response Time: 5 minutes

Number of PIER Incidents : 108
Avg. Call Processing Time: 00:01:04
Average TurnoutTime: 00:05:13
Average Response Time: 00:03:41
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of 5 minutes or less: 60.00
Percent of calls 5 minutes or less: 55.56%

Fire

NFPA 1710 Standards for Fire incidents:
Turnout Time: 80 seconds
Total Response Time: 5 minutes and 20

Number of PIER Incidents : 121
Avg. Call Processing Time: 00:01:04
Average TurnoutTime: 00:05:13
Average Response Time: 00:03:41
Average Travel Time : 00:02:23

Total Response Time Statistics

Count of less than 5 minutes & 20 sec: 76.00
Percent of calls 5 min & 20 sec or less: 62.81%